

APPENDIX 4

Support – Correspondence

Support 1

I am writing on behalf of myself and my husband, to support the proposal to make Addiscombe Court Road no entry to northbound traffic. We believe this change should be introduced as a matter of urgency for several reasons.

We think there is a serious safety issue for both motorists and pedestrians due to the sheer volume of traffic on the road, speeding by motorists, violation of road traffic laws (cars turning the wrong way into Tunstall Road from ACR to bypass traffic queues) and motorists turning 'blindly' into ARC after overtaking trams at Lebanon Road tram stop on Addiscombe Road (AR).

Both my husband and I have witnessed serious altercations between irate motorists on ACR. The incident my husband witnessed was between a motorist and a cyclist at the junction of ARC and AR. The altercation I witnessed resulted from a near collision between two cars, one travelling northbound and another that had pulled out from Tunstall Road onto ACR. I was frightened it was going to come to blows but as I was late for an appointment, I hurried away from the scene not knowing what the outcome was. However, I was left feeling vulnerable as the incident was metres from my front door step.

The increase in traffic on ACR has also made it a danger for pedestrians as it is almost impossible to cross the road safely due to the constant stream of vehicles turning into the road. Where we live, not far from the junction with AR, the problem is particularly acute. It is tricky enough as an adult to dodge heavy traffic but when you consider that many children must cross the road to and from school, it is a matter of grave concern, particularly as children may be distracted by mobile devices and such like. As the mother of a 12- year-old, who this year started secondary school, it is something that weighs heavily on my mind. I would like to think that my daughter could cross her own road safely.

However, it is not only for these reasons that we urge you to implement the change. There is also the problem of severely increased noise pollution since the traffic changes to Lebanon Road were introduced. The noise level is such that it has not been possible to open windows, even in the hottest weather of the kind we have experienced in recent months. Add to that the vibrations felt in the house, particularly when heavy freight vehicles pass our door, as they so often do now, and it would not be an exaggeration to say it almost feels like the house has been invaded by traffic. Residents' quality of life has been severely affected.

We believe it is only a matter of time before there is a serious incident leading to injury or even loss of life.

We urge the Council to implement this vital safety measure immediately.

Support 2

Dear Sir/Madam,

Ref: PD/CH/B16: Addiscombe Court Road/ Canning Road – Proposed One-Way Working

I am writing to support the above proposal, which is currently subject to a statutory consultation by Croydon Council.

Since January 2016 the volume of traffic travelling northbound on Addiscombe Court Road (ACR) has increased dramatically with additional vehicles, I would estimate measured in thousands rather than hundreds per day, using the road throughout the day, with particularly high volumes during the rush

hours. This increase in traffic volume has been the result of the change made around the same time to make the adjacent Lebanon Road one way southbound. It appears that, not unexpectedly, the majority of the rat running traffic that previously used that road has joined the pre-existing traffic using ACR.

This has had a detrimental impact on the quality of my life, with additional noise and air pollution. I work part time and the noise impact is such that I now have to wear ear plugs if I wish to sleep during the morning rush hour, whilst the proximity of the traffic means that opening our bedroom window during the summer is particularly unpleasant and we now have to avoid this even in hot weather.

I have personally experienced several motor vehicle related incidents in the last year (compared with none that I can readily recall in my previous twenty odd years of living in ACR) which I believe are linked to the increase in traffic volume.

Therefore I fully support the council's plan to introduce a no-entry restriction on ACR at its junction with Addiscombe Road. This would resolve the issues I have described above, although I recognise that it will lead to me having to make a detour in order to enter ACR northbound. This is a price worth paying. It will also remove the dangerous situation around Lebanon Road tram stop which was created when Lebanon

Road was made one-way, with vehicles overtaking stationary trams and turning "blind" into ACR. My view is that, unless resolved, this will lead to a serious accident involving oncoming vehicles or, worse, disembarking tram passengers. This is a regular occurrence which I witnessed only yesterday when, as I waited in my car behind a tram that had pulled up at the stop, another car overtook both me and the tram, before turning left into ACR. At the recent meeting of Croydon Council's Traffic Management Advisory Committee it was clear that this proposal had the support of our local Councillors as well as the Committee. It was also made clear that, if implemented, it would return traffic to the main roads, such as Chepstow Road, that were designed to take through traffic when the trams were originally introduced.

Removing this traffic from both ACR and Addiscombe Road would remove the risk of a road traffic accident and improve air quality for the large numbers of pedestrian commuters and school children who use these roads, as well as restoring the quality of life for ACR residents. I hope that this proposal is implemented as soon as possible.

Support (Tunstall & Addiscombe Court Residents Association TACRA) 3

PD/CH/B16 – Statutory Consultation on Traffic Displacement from Lebanon Road to Addiscombe Court & Tunstall Roads. Response to Croydon Council's proposal for Addiscombe Court and Canning Roads to be exit only at the Addiscombe Road (south) end of the road

Summary

We are writing to express our support for the Councils proposal to introduce one-way working in Addiscombe Court Road and the similar considerations that are being made for Canning Road. This report provides additional information to ensure clarity of the views of residents living in Tunstall and Addiscombe Court Road and in response to additional views expressed during the Statutory Consultation period at the meeting chaired by Cllr. Patricia Hay-Justice and in subsequent emails. We will not restate points provided in previous reports.

1. Overview

1.1 The sharing of traffic figures that will be used as the basis for monitoring changes is welcomed and the transparency of Council Officers in doing so. These confirm the extent of the shift in traffic to Addiscombe Court Road is greater than first measured (almost 400%) and the significantly high number of HGVs using these roads.

1.2 We want to highlight that there are gaps in these figures, ones for our roads and also for Canning Road as have been highlighted to Officers. There are also gaps in the figures for Addiscombe Court and Tunstall Roads as a result of not measuring the entry and exit point with Leslie Park Road. There is an internal loop within our roads with people using this entrance to access Tunstall Road and then travelling via Heron Road to exit back onto Leslie Park, which will not have been recorded. This extra traffic is shown in the data collected in November 2015 and January 2016.

1.3 Resident's welcome and appreciate the time and attention that members and officers have invested in understanding the significant negative impact of the changes to traffic flows arising from the decision to make Lebanon Road oneway southbound and in:

- o Addressing the need for short term action to return our roads to prechange levels of traffic
- o Removing the serious public safety risk at Lebanon Road tram stop
- o Reaching the decision that is currently out to statutory consultation.

1.4 We welcome the wider consultation that has taken place with options being discussed openly and fully with ALL residents in the surrounding area as our residents did not want to treat others as we have been treated.

1.5 We very much appreciate our residents giving a clear steer on what they are willing to accept as demonstrated in the very high response rates (ACR – 67%/ Tunstall – 49%) and large majority voting yes (ACR – 81%/ Tunstall – 56%). As stated at the TMAC in July 2017, the strength of feeling and the intolerable impact on people's lives is demonstrated in residents' willingness to accept further restrictions to already restricted roads.

1.6 Recognition of the impact on resident's as demonstrated in the apologies received at the TMAC meeting on the 5th of July for the process and negative impact on resident's lives was appreciated by those attending the meeting.

1.7 We look forward to the opportunity to engage with the Council in exploring the possibilities for the medium term potentially arising from the Mayor of London's current consultation, which includes the development of Liveable Neighbourhoods.

2. Engagement and consultation

2.1 The following is in response to views expressed at the meeting chaired by Patricia Hay-Justice at the Council Offices on Monday 31st July 2017 and the subsequent flow of emails. We have not previously felt the need to share this but believe it would be helpful to provide a summary of the engagement we have participated in that has taken place alongside the official consultation process run by the Council. This is shown in the table below.

| Date | Engagement Activity |
|-----------|--|
| July 2016 | Cllr Stuart King chaired a meeting at which residents from Addiscombe Court Road, Canning & Clyde RA, Lebanon Road (ECCO), Cedar Road (ECCO) and HOME attended |

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| 19th September 2016 | Council, Ward Councillors and RAs (Canning & Clyde, TACRA, HOME and ECCO) walkabout to identify and address short term needs. As a result, white lines were painted on Heron Road within a few days. Council identified making Addiscombe Court and Canning Roads one-way at the south end as an option to mitigate the impact of the traffic |
| 9th October 2016 | As a result of the HOME resident's response during introductions at the July 2016 meeting (not a direct quote - I'm not sure why we are here, it doesn't affect us) Canning & Clyde and TACRA hosted an informal meeting with HOME in Canning Road to share what was happening, for which appreciation was expressed |
| 18th November 2016 | An initial meeting held at Clyde Hall between residents of ECCO (Lebanon Road and Cedar Road), Canning & Clyde, TACRA and HOME to begin exploring the implications of development in Central Croydon on the local area. As an introduction to this meeting it was explained that the immediate needs and risks arising from the changes to Lebanon Road would not be a focus for the meeting. The meeting was run as a workshop and the output was shared with all. |
| 21st January 2017 | A second meeting of the group that met in Clyde Hall with the addition of Park Hill RA was kindly hosted by one of the group members at their home in Elgin Road. The chair of HOME was able to attend the first part of this meeting, at which the proposals that had been submitted to the February 2017 TMAC meeting were explained in response to their request. The TACRA petition, the public safety risk at Lebanon Road tram stop and the Council's proposed options that were to be discussed at the meeting were covered. |
| February - July 2017 | TMAC meetings in February and July 2017. 30th March – 2nd June 2017 Croydon Council informal consultation process (including the reissuing of letters and extended deadline as a result of notification of problems with the initial distribution by residents and RA's) and the current statutory consultation. |
| 15th – 18th June 2017 | Monitoring of 28 junctions to provide baseline monitoring data. |

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3. In conclusion

3.1 On behalf of the residents of Tunstall and Addiscombe Court Roads, the Residents Association requests:

- The contents of this report are noted and that residents are informed of the decision following the Statutory Consultation at the Council's earliest possible convenience; one that fulfills the request in the residents' petition submitted in January 2017.
- If the proposals currently out to statutory consultation are passed that residents are informed of the implementation date at the Council's earliest convenience.
- In addition to addressing the immediate need TMAC support continued work to find a solution that is better for ALL rather than these piecemeal ones, however challenging and potentially costly they may be – ones that also address the medium to longer term consequences of the developments in central Croydon.

Support 4

I wholeheartedly support the proposal to introduce a one way system on the above road because of the dangerous drivers overtaking the tram.

Every morning, I take my nieces to nursery in a double buggy, and the journey is perilous because of the way the traffic is working.

Support 5

After many months of discussion it was decided that Addiscombe Court Road should be unidirectional in a Southerly direction in order to improve the safety of the road. I understand that others, who do not live in the road, are objecting to this. Surely the opinions of those who live on the road should take precedence over those who only use it, frequently badly and illegally. The road is not suited to dual traffic, several cars have been damaged {including mine}, because of the too high speed of the racing drivers.

The one way system including Tunstall Road is frequently ignored if the traffic is otherwise blocked, again causing accidents. The problem arising from a tram stop just ahead of the Southern entrance has caused damage to at least one car and near misses to several pedestrians when a car has overtaken a stationary tram and then turned rapidly into the road.

Apart from possible injuries there is the considerable noise disturbance of those who race down the road, (the 20 mph signs might as well be invisible) often with windows open and radios blaring. On more than one occasion I have had a fist shaken at me together with (inaudible) obscenities for having the temerity to reverse my car into a parking bay and hold up two or three cars.

I realise that in an area that seems overcharged with inconsiderate drivers not a lot can be done about them, but I fail to see why those who live elsewhere and do not have to suffer as we do should have a say in trying to prevent the present (best available) ideas from ameliorating the difficulties in our road.

Support 6

I really support the proposed closure on traffic traveling north in to Addiscombe court road

I have lived here 6 years and the amount of traffic taking a short cut is now very disruptive and often aggressive making the road dangerous and unattractive.

Traffic overtakes the tram at the tram stop and turns left in front of pedestrians making this extremely dangerous

What was a pleasant road to live in is now not peaceful and depressing

Please consider thus request to ban traffic traveling north in Addiscombe court road and implement as a matter of urgency

Support 7

I write to you with support over the No Entry into Addiscombe Court Road due to the following reasons:

Road safety – I see car after car over-taking trams and turning blindly into Addiscombe Court Road. Where this is a danger to on-coming traffic from both Addiscombe Court Road and those already travelling along Addiscombe Road, the main danger is to pedestrians who are coming off the tram and walking over the road at the entrance to Addiscombe Court Road. This is a disaster waiting to happen; someone will be run over or potentially killed here never mind the near misses and minor car accidents that have already happened. I have even seen a BUS overtaking the tram. This is a red hot accident hot spot.

Rat run – Addiscombe Court Road (ACR) has turned into a heavy rat run since Tunstall Road was made one way. There are streams of cars passing down the road at speed. Very few vehicles take note of the new 20MPH speed limit. You can see by the damage done to the speed bumps that cars and other vehicles hit them at speed and need repair. This is a residential road, not an A Road which many cars treat it as such. With cars parked on either side a car travelling at 30 MPH even will not see a child or even a pet coming out into the road.

ACR is now not only victim to increased volume of cars but now heavy vehicles. Lorries/ mini vans/ transits regularly speed down the road and/or up Tunstall Road where many cars stop to drop off children at the Primary School; again, it's only a matter of time before an accident will occur here. We are experiencing what feels like a ten-fold impact on noise and pollution. This is unacceptable for a road like ACR.

A consultation has taken place with over-whelming support to making the right decision and making the southern entrance no entry. Residents of ACR were NOT consulted when Tunstall Road was made one-way against the council's better judgement and now we are trying to make a very bad decision into the right one for we residents of ACR and Tunstall Road as well as Canning Road. The road is simply not wide enough at the top for two-way traffic (which I believe was the main reason Tunstall Road was made one way). There is already an increased incidence of accidents and near misses, I also see cars turn down Tunstall Road either ignoring that it's one way or trying to avoid traffic jams on ACR, the whole area between E Croydon station and Canning Road has become completely chaotic since Tunstall Road's change in car traffic.

Please make the right decision and approve the no-entry.

Support 8

We are writing in support of the proposal to close Addiscombe Court Road to northbound traffic. As residents of the road we have seen numerous incidents of cars overtaking trams stationary at the Lebanon Road tram stop and then making a sharp, blind turn into Addiscombe Court Road making it very dangerous for people crossing the road. As there are often many people, who can be elderly or with small children, crossing after getting off the tram it really can't be long before a very serious accident occurs.

Although we don't live in Tunstall Road we saw someone about to drive the wrong way down it only the other day in an effort to avoid a wait in Addiscombe Court Road.

The noise and fumes caused by the traffic are creating a great deal of annoyance and distress, particularly in the summer months with the windows open. Some extremely large HGVs are thundering down a road never meant to take this volume of traffic and increasing the amount of pollution in a residential road.

Support 9

We are residents of Addiscombe Court Road. We understand that Croydon Council is undertaking statutory consultation concerning whether to make Addiscombe Court Road 'no entry' to northbound traffic. We also understand that some residents' associations are actively campaigning against the proposal and are seeking to block it.

Our main concern is with the dangerous junction with Addiscombe Road, at the Lebanon Road tram stop. We have witnessed many cars overtaking stationary trams and turning sharply left into Addiscombe Court Road, while disembarked tram passengers, including schoolchildren, are trying to cross the road. At times during this manoeuvre, both car driver and the pedestrians are blind to each other. This is a tragedy waiting to happen.

Another serious problem is created by cars travelling too fast down Addiscombe Court Road: there have been near misses with cars exiting from the side roads. Also, northbound drivers, confronted by a jam, have been turning into Tunstall Road and proceeding the wrong way down it. Another tragedy waiting to happen.

Finally, the poisonous pollution produced by so many vehicles, including far too many HGVs.

For these reasons, we strongly support the plan to make Addiscombe Court Road 'no entry' at the southern end, at the junction with Addiscombe Road.

Support 10

I am writing to lend my support of the no entry to northbound traffic entering Addiscombe Court Road ("ACR").

Ever since Lebanon road was made no entry, the traffic down ACR has been excessively busy and unsafe. You are aware of the increase in traffic count as traffic counters were imposed and the increase is unacceptable.

Cars come down at speed and ACR has become a busy through road. Also, living on Tunstall Road, I have noticed the increased number of cars coming down the wrong way to get around the traffic on ACR due to more traffic on ACR as a result of the Lebanon Road move.

I fully approve the no entry in order to reduce the traffic flow down ACR which is now no longer safe for children and the elderly crossing the road. This increased traffic runs through ACR day and night (often with loud music, speeding and larger vehicles too causing much noise pollution)

I would also like to take this opportunity to ask why this no entry is not going through quickly and quietly like the Lebanon road no entry proposal did. There was no transparency with that process whereby ACR residents could object to the Lebanon no entry proposal.

Lebanon road's no entry proposal should have never gone through in isolation without consideration of parallel roads (which mean that their traffic issue was just shifted to ACR)

I would like to emphasise that Canning Road should also be made no entry. With Lebanon road, ACR and Canning Road all made no entry, cars will follow the main roads, which is what they are intended for, rather than going down residential roads.

In addition to the increased traffic down ACR, making Lebanon Road no entry has had another impact of cars overtaking trams at the tram stop on Addiscombe Road.

Previously cars could turn down Lebanon road from Addiscombe Road and they would not get stuck behind a tram at the tram stop on Addiscombe Road. However now cars are unable to turn down Lebanon road, they instead take the next quickest journey and turn down ACR. When there are trams at the tram stop, many impatient motorists are now overtaking the trams which as you are aware, overtaking on that section of Addiscombe Road is an illegal motoring offence.

All these cars overtaking trams on Addiscombe road right by ACR are creating a real risk and danger to on-coming traffic. This needs to with utmost importance be addressed before there is a fatality. Making ACR no entry northbound would remove this risk. Another reason for my support for no entry northbound to ACR.

Support 11

I'm a resident on Tunstall Road and I wanted to point out the importance of the proposed plans to make Addiscombe Court Road no entry.

The volume of traffic cutting through Addiscombe Court Road during rush hour is significant, consists of many large and noisy HGVs.

Moreover many drive dangerously fast. I've been nearly hit on more than occasion crossing the road by cars hurtling around the corner where ACR joins Tunstall Road.

Furthermore, some impatient drivers dangerously cut the wrong way down Tunstall Road to circumvent the inevitable build up of traffic down ACR.

I think it's vital for safety that these plans go through.

Support 12

I am writing to you to express my strong support for the no entry proposal into Addiscombe Court Road, Croydon. As an Addiscombe Court road resident I would like to express my grave concern with

the current traffic arrangements. Lebanon road was made one way in the not so distant past and this has very heavily affected the traffic on Addiscombe Court road. This decision was made without any consultation with the residents on the road in which I reside. There has been a drastic increase in traffic and I have several increasing concerns over this. The very poor and badly planned decision to make Lebanon road one way has simply moved the problem along by one street.

1 Road noise: It has become unbearable each morning and evening with the noise from the constant stream of traffic into the road. I cannot keep the windows open in the front of my house and have had to report to sitting at the back of my residence for the most part. When I move to this road the traffic was minimal and spread evening throughout the day. This is a small narrow residential road that is now being used as a 'cut through' from Addiscombe road. I have on occasion witnessed buses, vans and heavy goods vehicles speeding down the road. This noise has made living conditions very difficult for the residents.

2 Road safety: There is a constant stream of very heavy traffic and most drivers do not obey the 20mph zone. There are cars parked on either side of the road and visibility is almost zero. Crossing the road has become difficult and dangerous. This is an accident waiting to happen. Large vans and heavy goods vehicles use the road and travel at speed making it impossible for anybody attempting to cross the road to see them in time. At the top of Addiscombe court road crossing the road next to the tram stop has become impossible and dangerous. Cars overtake trams onto the road and this cannot be predicted or visualized. This is highly dangerous. I have also on many occasions seen buses also overtaking the trams. I have also witnessed cars going the wrong way both on Addiscombe court road and Tunstall road. Aggressive drivers have become common place in the quest to get from one end of the road to the other in a 'hurry'. Many families with children reside in this road and this in itself poses a huge risk with the current situation.

3 Pollution: This speaks for itself. A narrow residential street with A road volumes of traffic. This is madness.

4 A consultation took place with the residents of the Neighbouring roads and we were informed by the council that the majority of residents supported the proposal that includes also making nearby streets one way and keeping the heavy traffic away from the narrow residential streets. We have since been informed that objections have been raised by Neighbouring 'residents' associations. This again is selfishness and will in no way address the needs and wishes of all our Neighbours in the surrounding streets.

I urge you to consider this as a sensible solution that not only addresses the needs of the residents of Addiscombe Court road but of the needs and wishes of our Neighbour's with safety and living quality as the primary concerns. A sensible traffic solution plan has been proposed and I would strongly suggest that this is implemented as soon as possible.

Support 13

I am writing in support of Addiscombe Court Road to be made no entry from the North side for the reasons below. Addiscombe Court Road is unsuited to high volumes of traffic for a number of reasons and the increase in traffic has been a result of Lebanon Road being made one way.

- Parents and children access the Tunstall Road Nursery School. Alarmingly there has been a persistent behaviour of motorists who decide to drive the wrong way down Tunstall Road whenever there is a traffic jam in Addiscombe Court Road, which is dangerous for pedestrians and as well as cars travelling in the correct direction

- The small road is unsuitable for the large number of HGV vehicles using it
- Alarmingly cars are continuing to persistently overtake trams at Lebanon Road tram stop to turn into Addiscombe Court Road now that they are unable to travel southbound on Lebanon Road. This is very dangerous for people crossing Addiscombe Court Road who cannot see cars turning in past the trams. This is also dangerous for cars emerging from Addiscombe Court Road.
- A worse living environment with a negative impact on health for residents on Addiscombe Court Road in terms of traffic noise and pollution
- Increased traffic congestion increasing travelling time and making parking more difficult on Addiscombe Court Road
- Increased potential for traffic accidents on Addiscombe Court Road, which provides access to a nursery school in Tunstall Road
- More accidental damage to parked cars on Addiscombe Court Road
- Increased noise pollution, especially at night affecting sleep and health for residents on Addiscombe Court Road
- More cars parking on Addiscombe Court Road, reducing spaces for residents

Support 14

I am a resident of Lebanon Road

I do support the proposed changes to Canning Road / Addiscombe Court Road - I sympathise with their plight over the last year or so, as we have had to live with a far worse situation for 20+ years.

However there is no indication if Lebanon Road will get any bike lane 'plugs' (small bit of pavement / kerb in road with space for short cycle lane), as there are no drawings or mention in the report as far as I can tell.

Lebanon Road will defiantly need these 'plugs' at the top of Lebanon Road at the junction with Addiscombe Road and half way down Lebanon road at the Junction with Cedar road - currently there are none of the plugs, and you still get a lot of cars coming down with by accident or intentionally - and this will reinforce that Lebanon Road - along with the proposed one way working for Canning Road and Addiscombe Court Road.

At an estimate we get about 2-4 cars a day coming down the wrong way, as we need road furniture such as a plug to reinforce the signs. I have witnessed in the last two weeks altercations that almost became physical because of people going down the road the wrong way. A few weeks back I was on my bicycle and almost ran off the road by a car speeding the wrong way down Lebanon Road.

This seems to be a major omission from the plans - and I strongly insist that these are added if they are not already being planned.

Please can you acknowledge receipt of this email - and let me know if there is intent to put the two plugs on Lebanon Road

Support 14

I support the proposal of a one way road because of the hazardous driving caused by the increased number of cars I encounter when visiting my relatives in the area.

Support 15

I have heard that other residents associations are actively campaigning against the above proposal. The residents of other streets are not in a position to realise the serious problems being faced by the residents of Addiscombe Court Road since Lebanon Road was made one-way street.

I hope the Council will keep in their minds the problems discussed during the last Traffic Management Committee meeting held on Wednesday 5th July and will stick to the recommendations by the officers that ACR should become no entry.

Whereas it will greatly ease the present circumstances of the ACR residents, it will certainly help to prevent any major mishap likely to occur in future in relation to tram safety issue and the other related problems resulted in the huge increase of traffic on ACR.

I, therefore, fully support the proposal to make Addiscombe Court Road no entry as soon as possible.

Support 16

I understand there has been some opposition to the proposed change of layout to Addiscombe Court Road. It would be a gross injustice if these plans were not now implemented. We have suffered a massive increase of traffic since Lebanon Road was made one way and much more than they ever had to put up with; you have the statistics. I applaud you to listen to the vast number of people of Addiscombe Court Road who want this change and make sure it happens.

p.s. putting up a sign for no overtaking (at the tram stop) has certainly not stopped some; it is dangerous and continues to be so.

Below is my email sent to Stuart King prior to the last committee meeting which I was unable to attend.

I look forward to a positive outcome (in line with what Lebanon Road got!)

I bought my house some 12 years ago and chose this road as it was quiet and residential and of course close to East Croydon station.

Since the change of traffic flow to Lebanon Road was introduced (which ACR was not consulted on!), it has progressively got more and more busy as people have discovered this cut-through. You can follow this massive increase of traffic in particular coming down from Park Hill Road; I can only think sat-nav has exposed our road as the best route. This had led to not just extra cars but big lorries, skip lorries, etc, hurtling down our road which causes our windows to shake. This is a narrow road with the houses set close to the road. I have a small house and cannot escape the noise during the day. I have had to move into my small back bedroom in order to get some sleep; traffic doesn't stop until very late into the night and starts again early in the morning.

As suspected, the 20 mph signs have made no impression whatsoever!

The residents of Addiscombe Court Road have had enough of this traffic cut-through and this is clearly evidenced by the very high acceptance to your proposal. I have no doubt there is vastly more traffic on our road than was ever using Lebanon Road before the changes, and considerably more than the traffic they have now; it would be interesting to see the statistics.

I trust you and your Committee members will act favourably on our behalf and put your proposal into action at the earliest opportunity to end our misery. This rat-run traffic needs to return to Cherry Orchard Road, which presumably a large number of these drivers previously used.

Support 17

I am writing to confirm my support for the proposal to make Addiscombe Court Road "No Entry" to Northbound traffic.

I'm a resident of Addiscombe Court Road and have two vehicles parked outside my house. I work in the surrounding local areas driving every day so making my road "No Entry" Northbound will actually cause me hassle getting to work every day and coming home every evening after work.

Having said that, if it reduces the outrageous levels of traffic we have experienced 7 days a week since the Lebanon Road alterations to direction of traffic, then I'm prepared to add some travel time to my working day.

This has always been an extremely quiet road up until recently and I would like have the relative tranquility of my road back as soon as possible.

Since the Lebanon Road alterations, which I believe were passed by Croydon Council and went ahead without prior consultation with us and surrounding residents, there has been a sharp increase in safety issues.

Not least the traffic that continually overtakes the tram (Lebanon Road stop) and either turns into Addiscombe Court Road or far worse continues down to Canning Road. This is extremely dangerous for traffic turning right out of Addiscombe Court Road and pedestrians crossing the road.

There are still issues with foolish motorists who insist on driving the wrong way down Tunstall Road, generally at rush hour/peak times of the day, in an attempt to jump the queue onto Leslie Park Road and subsequently the Lower Addiscombe Road.

These cases were very rare prior to the Lebanon Road alterations. As you are fully aware there is a primary school in Tunstall Road which makes this terrible situation all the worse.

In addition I might add that since your introduction on the 20 mph limit, (which I have to say I totally agree with) there has been little to no change in the speed most motorists come down our road.

I am not here during the day but I see the increased volume of traffic first thing in the morning when I leave for work and at various times of day between 4pm and 8pm when I generally return home.

The majority of which are NOT driving within the 20mph limit. Many use Addiscombe Court Road as a speedway cut through and in the evenings and very late at weekends we get the booming car sound systems and youngsters racing down our road! Loud mopeds with alterations to make their exhaust noise louder and motorbikes and cars alike. Some nights this is unbearable in the summer months when we have our windows open.

To add, at considerable cost, I have recently paid for new double glazed windows in an attempt to drown out some of the increased volume of noise since the Lebanon Road alterations.

20mph Speed Limits:

I do understand that, as usual, it all a matter of finance and that your yearly capital programme most probably cannot stretch to funding surveillance systems across the borough. But it would be of at least some comfort to at know that some action was being taken to actually enforce the 20mph speed restrictions. I understand that the penalties for exceeding the 20mph limits have been set well, but as there are no procedures in place to actually catch any driver breaking these laws, (other

than the very unlikely chance of a police patrol car happening to be there at the time) they seem relatively pointless, so the likelihood of anyone taking any notice is very slim.

I can say this as I drive around the borough every day for work so am talking from first hand experience.

With car registration plate recognition systems and technology freely available these days is it not possible to work on a system that links up with local police to start actually fining motorists? I'm quite sure the volume of drivers exceeding the 20mph limits every day and the fines imposed for breaking the law would easily fund such a programme of camera link up installations across the borough. Plus you would actually achieve your safety goal of reducing accidents and improving driver awareness.

It's all very well putting 20mph signs up across the borough but to actually see it having an impact on traffic speed would be something special wouldn't it?

The alterations the make Addiscombe Court Road "No Entry" can't come soon enough!

Support 18

I write to express my full support for the Councils proposal to introduce one way working in Addiscombe Court and Canning Roads.

Since the recent changes in Lebanon Road in December 15 both streets have seen a significant increase in traffic, and Addiscombe Court particularly has been subject to nothing less than an onslaught. The proposal will help mitigate some serious road safety issues that have arisen in our street:

Firstly, cars in Addiscombe Road frequently overtake the tram to turn sharp blind into Addiscombe Court Road. This is a huge and obvious safety risk to both the tram, the large numbers of pedestrians decanting the tram on the corner and crossing Addiscombe Court Road, and other vehicles exiting ACR in the opposite direction (head on).

Secondly, whenever there is a traffic jam in Addiscombe Court drivers frequently bypass the jam by driving the wrong way down Tunstall Road.

Thirdly, large numbers of HGVs now use our street. They are so large that the speed bumps present no obstacle to them and they consequently travel extremely fast. Our houses have very small front gardens and our street is densely parked, hence our street is completely unsuited to taking vehicles of this size.

Fourthly, the speed bumps are so low that the speed ramps - where cars are restricted from parking - are frequently used to OVERTAKE slower moving vehicles.

Fifthly, the junctions with Tunstall Road, and the junction with Heron Road, mean that cars can enter ACR at multiple entry points straight into heavy northbound traffic.

These safety issues are unique to Addiscombe Court Road. No other local street has the complication of a tram stop blocking the entry point, the unique layout of Tunstall and Heron Roads, nor the lack of a weight restriction.

Leaving aside safety, other impacts upon residents have also been enormous. One of the worst impacts is the incredible noise both of the traffic itself, motorists horn blasting and stereo playing, and the verbal noise of motorists shouting at one another in the head to head conflicts.

Other negative impacts include environmental pollution, the abusive and threatening behaviour of motorists who swear at and intimidate pedestrians - and sometimes each other - and damage to vehicles (my car was smashed).

Please implement these proposals as quickly as possible.

Support 19

I would like to bring to your attention that the very heavy flow of traffic on Addiscombe Court Road is of a great concern for my family and myself.

I fail to understand that when it was decided to stop the flow of vehicles into Lebanon Road, why enough research and consultation was not carried out. You don't need rocket science to work out that all the vehicles wanting to turn into Lebanon Road are now all stuck behind trams as the tram stops and then there are a couple of buses behind cars which are all waiting to turn into Addiscombe Road which leads to long queues of cars stuck on Addiscombe Road.

The flow of traffic has damaged the Addiscombe Court Road. There is a lot of pollution, noise and lot of hooting of car horns. Vehicles are also turning into Tunstall road on a daily basis.

You have to consider all these factors and please STOP the cars turning into ADDISCOMBE COURT ROAD.

Hope you will give due consideration to the suggestions of the residents of Addiscombe Court Road.

Support 20

I would like to register my support for proposals to make Addiscombe Court Road a no-entry road to northbound vehicle traffic.

Since traffic has been diverted from Lebanon Road, this street has become more congested, with a serious impact on the quality of life and levels of pollution. In particular, the levels of noise in the very early morning are considerable, with cars using the road as a rat-run. I have seen, on several occasions, processions of bumper-to-bumper cars going nowhere, trapped behind rubbish collection lorries and pumping out exhaust. Because of the noise, it is now quite impossible to sleep with open windows in high summer.

More seriously, the potential for accidents has increased significantly around the Lebanon Road tram stop. Drivers persistently turn into Addiscombe Court Road with little regard for basic safety. It seems only a matter of time before there is a serious accident there.

Please help residents to return to something approaching a normal life.

Support 21

I wish to support no entry to north-bound traffic into Addiscombe Court Road. I attended the recent Traffic Management Committee at Croydon Council which discussed this proposal with my daughter.

I am an active member of TACRA (Tunstall Road and Addiscombe Court Road Residents Association). I agree with everything the TACRA representatives said. I welcome the support that Councillors

Fitzsimons and Hay-Justice offered for the no-entry to Addiscombe Court Road and hope the consultation will mark an end to the misery Addiscombe Court Road has faced since Lebanon Road was made one-way.

I am 78 years old and carer for my 42-year old disabled son who is autistic and has a severe learning disability. I am scared to let him cross the road alone.

The noise from the cars coming down the road means that I cannot open the front windows of my house in the summer months which means I have to turn on fans upstairs and downstairs so we have fresh air in the house.

P.S. I am copying this to my local MP, TACRA and Councillors Fitzsimons and Hay-Justice for information.

Support 22

I am writing on behalf of myself and my young children (6 and nearly 3), to respectfully request that you support making Addiscombe court Rd, no entry to north bound traffic.

These are why I want you to support my request. Firstly we have witnessed an increase of traffic from approximately 300 cars per day to an incredible 2000 cars per day. This increase can be compounded by up to ten cars coming down the rd in a line due to having waited behind a parked tram. This makes it hard to get my kids in the car in safe way and means I have to hurry them, which can be both stressful for me and them. If I don't do it quickly I'm usually greeted with abuse and bidding of horns, for not doing things quickly enough for the drivers waiting.

We also experience cars, into the early hours coming down the road at high speed and with their music being played loudly, waking me and my wife up.

All of this is a major disturbance and there is no doubt a great deal of extra pollution.

But my main concerns are when drivers due to frustration go the wrong way down Tunstall rd or speed around the parked tram and enter Addiscombe court rd at speed, blind to people crossing the road from getting off the tram. In both of these scenarios I and many fellow residents believe there will be a fatal accident, a death that was foreseen and thus avoidable. I hope you play a part in avoiding such a death, by making my road no entry to north bound traffic.

Support 23

I am writing in massive support of the no entry to northbound traffic entering Addiscombe Court Road ("ACR").

Ever since Lebanon road was made no entry, the traffic down ACR has been excessively busy and unsafe. You are aware of the increase in traffic count as traffic counters were imposed and the increase is unacceptable.

Cars come down at speed and ACR has become a busy through road.

I fully approve the no entry in order to reduce the traffic flow down ACR which is now no longer safe for children and the elderly crossing the road. This increased traffic runs through ACR day and night (often with loud music, speeding and larger vehicles too causing much noise pollution)

I would also like to take this opportunity to ask why this no entry is not going through quickly and quietly like the Lebanon road no entry proposal did. There was no transparency with that process whereby ACR residents could object to the Lebanon no entry proposal.

Lebanon road's no entry proposal should have never gone through in isolation without consideration of parallel roads (which mean that their traffic issue was just shifted to ACR)

I would like to emphasise that Canning road should also be made no entry. With Lebanon road, ACR and Canning Road all made no entry, cars will follow the main roads, which is what they are intended for, rather than going down residential roads.

In addition to the increased traffic down ACR, making Lebanon Road no entry has had another impact of cars overtaking trams at the tram stop on Addiscombe Road.

Previously cars could turn down Lebanon road from Addiscombe Road and they would not get stuck behind a tram at the tram stop on Addiscombe Road. However now cars are unable to turn down Lebanon road, they instead take the next quickest journey and turn down ACR. When there are trams at the tram stop, many impatient motorists are now overtaking the trams which as you are aware, overtaking on that section of Addiscombe Road is an illegal motoring offence.

All these cars overtaking trams on Addiscombe road right by ACR are creating a real risk and danger to on-coming traffic. This needs to with utmost importance be addressed before there is a fatality. Making ACR no entry northbound would remove this risk. Another reason for my support for no entry northbound to ACR.

I look forward to this response.

Support 24

I am writing with reference to the statutory consultant with regards to the proposal to make Addiscombe Court Road a one way traffic system.

I live on Addiscombe Court Road and support the option of making the traffic flow one way from south to north. Since the changes to the previous system, we have seen a significant increase in traffic flow. There is also increasing noise pollution and I suspect pollution from this increased traffic flow. I try not to use our car for local journeys, and when I do, helping my 6 year old, 2 year old (if the car is on the opposite side of the road) and elderly mother into the car feels like an unsafe and hurried endeavour, as we wait for a pause in the cars coming down the road at high speed. I do not cross by foot the road at the top end of Addiscombe Court/ Addiscombe Road, as I have seen countless near misses with cars and pedestrians. This is usually worse when traffic overtakes a stationary tram and turns left into Addiscombe Court Road. Even crossing further down the road feels dangerous with the cars speeding down.

I hope you take these points into consideration as the changes are affecting our family's quality of life. We wish for a long term solution but in the meantime want to go about our daily lives feeling safer.

Support 25

I am writing in response to the above consultation on proposals to make Addiscombe Court Road no entry to N-bound traffic. I wish to express my strong support for the proposals.

There are a number of reasons why I consider the no entry proposal is necessary.

Firstly on safety grounds.

Motorists regularly overtake trams that have stopped at the Lebanon Road Tram Stop. This involves those crossing double white lines, and then turning left, blind into Addiscombe Court Road. This is dangerous for motorists, the tram and pedestrians. I have witnessed this happening on many occasions, including one incident when cars making the blind turn found a parked ambulance near the junction which meant that it was difficult for them to complete the left turn and so blocked the tram.

Motorists persistently drive the wrong way down Tunstall Road to avoid traffic jams on Addiscombe Court Road.

Since Lebanon Road was made no entry to N-bound traffic the volume of traffic coming N-bound along Addiscombe Court Road has increased enormously making it difficult for pedestrians to cross Addiscombe Court Road. A quiet small suburban road has become a main through route.

The houses along Addiscombe Court Road and Tunstall Road front almost directly on to the pavement and so the increase in traffic has had an adverse effect on the quality of life in both these roads.

Support 26

I am writing in support of the no entry to northbound traffic entering Addiscombe Court Road ("ACR").

Ever since Lebanon road was made no entry, the traffic down ACR has been excessively busy and unsafe.

Not only has the traffic count increased but cars continually drive down over the 20mph speed limit at unsafe speeds, using ACR as a through road.

I find it unusual that this process has been so long and arduous compared to when the No entry/ one way proposal put through for Lebanon road.

Are you able to provide an explanation into the differences in the way both are being handled?

Lebanon road's no entry proposal should have never gone through in isolation without consideration of parallel roads (which mean that their traffic issue was just shifted to ACR)

I would like to emphasise that Canning road should also be made no entry. With Lebanon road, ACR and Canning Road all made no entry, cars will follow the main roads, which is what they are intended for, rather than going down residential roads.

In addition to the increased traffic down ACR, making Lebanon Road no entry has had another impact of cars overtaking trams at the tram stop on Addiscombe Road.

Previously cars could turn down Lebanon road from Addiscombe Road and they would not get stuck behind a tram at the tram stop on Addiscombe Road. However now cars are unable to turn down

Lebanon road, they instead take the next quickest journey and turn down ACR. When there are trams at the tram stop, many impatient motorists are now overtaking the trams which as you are aware, overtaking on that section of Addiscombe Road is an illegal motoring offence.

All these cars overtaking trams on Addiscombe road right by ACR are creating a real risk and danger to on-coming traffic. This needs to be addressed before there is a fatality.

Making ACR no entry northbound would remove this risk. Another reason for my support for no entry northbound to ACR.

Support 27

This is to confirm that I support the proposal to make Addiscombe court road a no entry. As a resident, the decision to make Lebanon road a no entry has caused our road to become unbearably busy, dangerous for children, noisy and generally unpleasant. Most concerning is the safety issue for young children. There are several issues but the most important are the volumes of traffic driving down our road. Because of these high volumes it becomes dangerous when putting children in or out of car seats. On the blind corner at the southern end of the road there have been several occasions where cars have come hurtling around the bend without considering if pedestrians are crossing. I have had two near misses whilst carrying my young son. At the northern end of the road near the tram stop, cars overtake stationary trams blindly causing potential collisions with cars coming out of the road turning right onto Addiscombe road. This has happened to me a total of 12 times now since Lebanon road has become a no entry. To be frank it's a miracle there hasn't been an accident yet. It's simply a matter of time before a pedestrian is run over or two cars collide.

Please make our road a no entry, if for no other reason than to save the council the embarrassment of having to explain a fatality in the near future due to the poorly controlled traffic.

Support 28

I am writing to SUPPORT the proposal to make Addiscombe Court Road (ACR) no entry to northbound traffic.

Since Lebanon Road was made one way last year, the traffic in ACR has increased three folds as cars now use ACR almost exclusively to turn into Lower Addiscombe Road. This amounts to a corresponding increase in congestion, noise and pollution in ACR.

Recently, as I was trying to exit ACR into Addiscombe Road, my car nearly collided with a speeding bus that was trying to overtake a tram that had stopped at Lebanon Road tram stop. This is not a rare occurrence.

I've had many such near misses as cars and vans try to overtake the tram and turn blindly into ACR. THIS IS A SERIOUS RISK AND SOMEONE WILL GET KILLED. Especially little children going to Tunstall nursery. This is a major risk to young children and parents who are on their way to Tunstall nursery.

Since last year, I have had difficulty parking in my street because of the large convoy of cars that now pass through ACR. Drivers are tailgating resident's cars and don't back up to allow us to park into the bays.

My car has also been damaged by other drivers passing through the road. This never happened previously in the 12+ years I have lived in this street. Many of the other residents have also complained about the increase in road accidents in ACR and Tunstall Road.

Many drivers turn illegally into the one way Tunstall Road when there is blockage in ACR – often on Monday's when the refuse collection is going on.

Residents of Lebanon Road are also using ACR to go into their street at the north end, thereby compounding the existing problem.

Given all these reasons and especially the reckless behaviour of drivers turning into ACR, I request the council to implement the proposal to make ACR one way.

Thank you.

Support 29

Hi there,

I'm writing in regards to the proposal reference PD/CH/B16. I've moved to Tunstall Road a few months ago and was negatively surprised to understand that traffic was allowed on from Addiscombe Road to Addiscombe Court Road.

The number of cars overtaking trams stopped at Lebanon Road and sharply turning blind to Addiscombe Court Road is staggering.

Many drivers are also constantly over the speed limits, and the noise of the constant traffic is disturbing.

Finally, there is a very high volume of HGV vehicles using our narrow streets.

The No Entry implementation on Addiscombe Court Road is vital for our community.

Support 30

I am resident of Addiscombe court road. I agree with other residents that Addiscombe Court road should be made no entry to northbound traffic.

I am really worried about trams safety as I have seen cars overtake trams to turn sharp blind into Addiscombe Court road. All the traffic jam recently into our road affected us specially the noise, pollution and especially with the children if you are crossing the road.

I will really appreciate if the council will consider and help the residents.

Support 31

I'm emailing to ask you to agree to make Addiscombe Court Road and Canning Road one way only as was discussed at the Traffic Management Committee in July. I agree with everything that the Tunstall Road and Canning Road residents association said on our behalf.

I live with my dad, 78, and my little brother who is 42, autistic and has a severe learning disability.

Since the decision was taken to close off Lebanon Road to two-way traffic, I have witnessed the stress and anxiety it has caused my dad and little brother. I am autistic and this causes me further

worry as well. My dad won't open the windows at all in the front of the house. He is worried about the pollution from all the cars that come down the street.

Postponing the decision not to make Addiscombe Court Road and Canning Road one-way will continue the misery they and all the other residents in our two roads. Please do the right thing and introduce one-way traffic.

Support 32

We have heard that other people are trying to block our proposal re: THE ABOVE REFERENCE OF making Addiscombe Court Road a NO ENTRY FROM ADDISCOMBE ROAD

Please could I remind you on the below:

Cars are still BLINDLY overtaking the trams at the Lebanon Road Tramstop and cars coming up Addiscombe Court Road (which is two way at the top) who are waiting for the tram to pass are greeted head on with other cars, it is also impossible at busy times to cross the road to get to the bus stop which is opposite the tram stop. If our proposal is rejected, you must change the position of the tram stop and bus stop to save a fatal accident occurring.

Cars are still turning up from Heron Road and coming up the road, it is good that the council have put up 20 mph signs, but some drivers are taking no notice of them - where are the speed cameras? some drivers are also driving the wrong way down Tunstall Road to avoid the pile up of traffic along Addiscombe Court Road.

My road has turned from a quiet residential road into a rat race - It took me 3 minutes to cross over to the other side of the road yesterday I am timing it now with HGV lorries, volumes of white vans and cars coming down it.

PLEASE DO NOT BLOCK OUR PROPOSAL AND LET US HAVE OUR SAFE ROAD BACK

Support 33

As a resident of Addiscombe Court Road, I would like to confirm that I fully support the measures outlined in Croydon Council's statutory consultation on the one way system.

Support 34

Dear Croydon Council team,

We have lived at Addiscombe Court Road for the past 9 years and write in continued support of making Addiscombe Court Road no entry from the south entrance at the junction with Addiscombe Road and the top section of our road one-way.

We would like to again thank Croydon Council for their continued attention to this matter and for it's time at the very productive TMC meeting on Wednesday 5 July.

It has come to our attention that during the statutory consultation that has been launched following that TMC, residents from other streets may be rallying to object to the proposals.

Whilst we of course remain aware of the wider traffic issues in our area we would request that the council maintain its position conveyed at the TMC.

In particular we would like to repeat the key reasons for the proposal to take immediate urgent action to change the traffic flow of our road which we do not think could possibly be confounded by residents on other roads, namely;

- * road safety - since the change to Lebanon Road we have experienced a startling increase in traffic often travelling at high speeds and it seems only a matter of time before a potentially fatal accident occurs at the junction

- * road safety - the unique positioning of our road adjacent to the Lebanon Road tram stop which means this increased fast traffic not only swings around the road but also has to manoeuvre any parked trams at that tram stop, again raising fears that an accident is waiting to happen

- * road safety - whilst cognisant of the argument that traffic will be displaced as a result of the change, our road is narrower than the following roads (Canning, Elgin) and the pavement narrower, increasing the impact of the traffic for residents of ACR and TR

- * quality of life - this traffic increase seems spread across the day, not just around "working day" hours creating noise and disturbance in what was, when we bought our house considerably quieter. If we did have children or had an elderly relative living with us we would be apprehensive of them being near the road and as I raised at the TMC the increased traffic has made me very wary of crossing at the top of our road.

Thanks for your continued attention to this matter.

We remain available to discuss further at your convenience and look forward to a positive outcome.

Support 35

I am contacting you concerning the statutory consultation in respect of the proposal to make Addiscombe Court Road No Entry to Northbound traffic.

I attended the council's traffic management committee meeting recently to support this proposal and would like to explain my reasons for this, which are:-

1. Very serious concerns regarding safety at the Lebanon Road tram stop. On numerous occasions I have seen cars overtaking the tram when it has stopped to allow passengers to disembark. The cars then turn a blind left into Addiscombe Court Road (ACR) in front of the tram, directly into the path of the pedestrians who are crossing over ACR.
2. The overwhelming increase in traffic using this small residential street, all day, everyday when ACR was simply not constructed with this purpose in mind as the terraced houses are so close to the road. The increase in noise is unbearable. I have the option to work at home but can no longer do so as I am unable to concentrate. The problems are exacerbated in the summer when the car windows are down with music blaring out at all hours. Large numbers of vans and lorries now pour down this narrow residential street too. I walked home from work last night, turned down into ACR at 7.15pm and in the 90 seconds it took me to get to my front door I counted that 8 cars and 2 vans passed me, travelling down towards Lower Addiscombe Road and this was supposed to be after 'rush hour'.
3. There is also an issue with cars travelling the wrong way down Tunstall Road when the traffic has backed up down ACR. Dangerous under any circumstances but there is a nursery school on Tunstall Road, which makes this behaviour even more worrying.

I have lived in ACR since 1998 and was very happy here until the changes to the traffic flow on the neighbouring street, Lebanon Road. I now find living on this road unpleasant and really stressful.

I cannot imagine the traffic management committee envisaged their decision to make Lebanon Road no entry to northbound traffic would have such a negative impact. I would ask them to consider the safety issues mentioned above and the disruption to the day to day lives of the residents of ACR and to make our road No Entry to Northbound traffic as soon as possible.